

QUALITY POLICY

LAMBER S.r.l. has implemented a company 'Quality Management System', in compliance with the international standard ISO 9001:2015.

The main goal of this 'Quality Management System' is

CUSTOMER SATISFACTION

thus enabling the company to compete more effectively in the market by ensuring organisational efficiency and a high level of technology and quality.

LAMBER S.r.l.'s Quality Management System will be based on the following fundamental principles:

- Respect for the laws and regulations in force for the product and the workplace .
- **Prioritising the customer's quality requirements over all others**
- Quality intended as organisational efficiency and outstanding results
- Quality as the responsibility of everyone, both management and staff
- Promoting responsibility among staff to ensure the quality of the work carried out within their area of competence, recognising as 'Customers' those who benefit from the results of their work and prioritising the general interest of LAMBER S.r.l. over the specific goals of their own activity or assignment
- Ongoing improvement of the standard of quality of the product and Quality System
- Constant attention and analysis of risks to minimise them as far as possible
- Optimisation of costs through the prevention of defects to avoid excessive waste
- Systematic refusal of any compromise concerning product quality and safety
- Dissemination of the Quality Policy among all the company's staff
- Detailed scheduling of training in Quality and Safety matters for staff of all company departments and levels

Guarantee of quality through:

- customer satisfaction surveys
- periodic risk and opportunity analyses
- formal quality planning for all related activities
- execution of the activities planned by the Quality System
- verification of the suitability and proper execution of the activities
- correction of any defects
- measurement of the quality produced
- ongoing research into the improvement of the processes, product and Quality Management System

The Management team

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